

3. ESG Review

Our Sustainability Strategy

Our Materiality Topics

Our Alignment with UN's SDGs

ESG Projects & Initiatives

CSR Activities & Campaigns

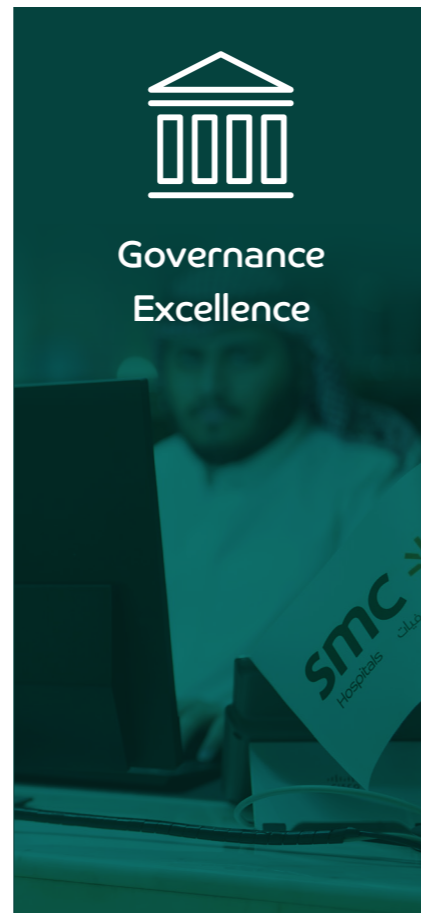


Our Sustainability Strategy

At SMC, sustainability is a core component of our corporate strategy and long-term value creation. As a healthcare provider, our responsibility extends beyond clinical outcomes to encompass how we manage resources, support our people, contribute to society and operate with integrity. Embedding sustainability into strategic decision-making enables us to strengthen operational resilience, enhance patient trust, attract and retain talent and ensure that our growth remains aligned with national priorities and stakeholder expectations.

Our sustainability approach is integral to how we deliver care, support our workforce, and manage our environmental impact. It is organized around three core pillars: Environmental Stewardship, Social Responsibility, and Governance Excellence. These pillars reflect our ambition to lead sustainable healthcare transformation in Saudi Arabia and to promote responsible, efficient and ethical operations across all our facilities.

In 2025, we reinforced our sustainability governance by establishing a dedicated Sustainability Committee. Comprising senior leaders from Finance, Operations, Human Resources, IT and Cybersecurity, Quality and Patient Safety, and Governance. The Committee oversees the implementation of our sustainability strategy, monitors ESG risks and performance, and prepares periodic reports to leadership. This governance structure ensures a coordinated, organization-wide approach to ESG priorities.



Environmental Stewardship

Our environmental strategy focuses on energy efficiency, waste reduction, water conservation, climate resilience and sustainable procurement. SMC is committed to reducing carbon emissions, improving energy performance and optimizing the use of natural resources across our facilities.

Key priorities include:

- Reducing our carbon footprint over the coming years
 - Improving annual energy consumption efficiency
 - Achieving meaningful increases in recycling rates
 - Reducing medical waste generation per patient
 - Transitioning to recycled water for landscaping
 - Integrating green infrastructure and environmentally responsible hospital design
- These initiatives contribute to a more resilient and environmentally responsible healthcare system.

Social Responsibility

SMC's social sustainability commitments focus on strengthening patient safety, improving care quality, expanding access to healthcare, and supporting the well-being and development of our workforce.

Key priorities include:

- Achieving high levels of compliance with standards from the Saudi Patient Safety Center
 - Expanding staff wellness programs and flexible scheduling
 - Providing continuous education and development opportunities for all staff
 - Strengthening diversity, equity and inclusion
 - Continuous expansion of telemedicine services to increase patient reach.
 - Regular engagement in community outreach initiatives throughout the year
- These efforts help ensure a safe, supportive and inclusive environment for patients, employees and the wider community.

Governance Excellence

Strong governance underpins SMC’s long-term sustainability. Our governance framework promotes ethical practices, protects patient and organizational data, ensures compliance with national and international healthcare standards, and provides clear oversight of sustainability and risk management activities.

Key priorities include:

- Establishing the Sustainability oversight structure and creating the Sustainability Strategy and KPIs
- Ensuring compliance with CBAHI, HIMSS and other accreditation standards
- Gathering and evaluating patient feedback across multiple platforms, including the mobile application (via Complaints & Suggestions), SAFER, in-person interactions, and the call center. Monitoring Patient Reported Outcomes (PROMs & PREMs)
- Implementing an updated conflict-of-interest framework and code of conduct
- Strengthening cybersecurity and patient data protection
- Embedding ethical procurement practices into supplier management
- Conducting annual ESG risk assessments
- Publishing regular ESG and sustainability reports in line with recognized international frameworks

Our sustainability approach is integral to how we deliver care, support our workforce, and manage our environmental impact



Our Materiality Topics

Our Approach to Materiality

Understanding which environmental, social and governance issues matter most to our stakeholders and to our business is central to delivering sustainable healthcare outcomes. In 2025, SMC Hospitals conducted a formal materiality assessment to identify and prioritize ESG topics that have the greatest impact on our operations, long-term performance and stakeholder trust.

The assessment considered both business impact and stakeholder importance, drawing on internal and external engagement including leadership, healthcare professionals, employees, patients, regulators, suppliers and community representatives. The process was aligned with leading international frameworks including GRI, SASB, TCFD and the UN Sustainable Development Goals, as well as healthcare-specific best practices.

The outcome of this assessment enables SMC to focus resources on the issues that are most critical to delivering safe, ethical and resilient healthcare services, while supporting long-term value creation.



Our Material Topics

Based on the assessment, SMC’s material ESG issues are grouped into three priority tiers:



High-Priority Issues

Critical Focus Areas - These topics are of highest importance to both stakeholders and the business; they represent SMC’s immediate sustainability priorities.

1. Patient Safety and Quality

Patient safety and clinical quality were identified as the highest-priority material issues in SMC’s materiality assessment, reflecting their critical importance to patients, regulators, healthcare professionals and the long-term performance of the business. Delivering safe, high-quality care underpins trust, clinical outcomes and SMC’s role as a leading healthcare provider in the Kingdom.

Objective

Our objective is to strengthen a culture of patient safety across all facilities and continuously improve clinical outcomes through proactive risk management, evidence-based practices and the use of advanced clinical technologies.

Key Actions

- SMC continues to enhance patient safety through the adoption of real-time monitoring and early-warning systems that support the timely identification of high-risk patients and potential adverse events. Digital and data-enabled tools, including advanced analytics, are being introduced to support predictive risk assessment and preventive clinical decision-making.
- We place strong emphasis on staff capability and safety culture. This includes expanding evidence-based training programs, simulation-based learning and ongoing clinical education to reinforce safe practices at every stage of the patient journey. SMC also continues to strengthen its error-reporting and learning culture through the expansion of internal reporting platforms, encouraging transparency, learning and continuous improvement across all hospitals.



2. Cybersecurity and Data Privacy

Protecting patient data and ensuring the resilience of digital health systems is increasingly critical as healthcare becomes more technology-enabled. As SMC continues to expand its digital health capabilities, safeguarding information assets and ensuring system resilience are essential to maintaining patient trust, regulatory compliance and uninterrupted clinical operations.

Objective

Our objective is to enhance data security and ensure compliance with global healthcare cybersecurity standards across all systems and facilities.

Key Actions

- SMC continues to strengthen its cybersecurity framework through comprehensive, hospital-wide risk assessments that identify vulnerabilities and inform targeted mitigation measures. These assessments support a proactive approach to safeguarding clinical and administrative systems against evolving cyber threats.
- To reinforce system access controls, multi-factor authentication has been implemented across core platforms, reducing exposure to unauthorized access. SMC has also developed structured incident response and crisis management plans, supported by simulation exercises that strengthen organizational readiness and resilience. Compliance with the Saudi Data Protection Law and GDPR-equivalent standards remains a core focus, ensuring that data privacy requirements are consistently embedded across operations and digital platforms.

3. Community Health and Accessibility

Community health and equitable access to care were identified as important material issues in SMC’s materiality assessment, reflecting the organization’s broader responsibility to support public health outcomes. Expanding access to services, particularly for vulnerable and underserved populations, strengthens SMC’s role as a trusted healthcare provider, and aligns with Vision 2030 and SMC’s Social Responsibility commitments.

Objective

Our objective is to enhance equitable healthcare access and strengthen SMC’s contribution to improving community health outcomes through inclusive service delivery, preventive outreach and accessible care pathways.

Key Actions

- SMC is expanding its telemedicine services to enhance access for underserved populations, elderly individuals, patients with limited mobility, and those proactively identified through its patient-support and priority-care program, reducing barriers to specialist services and strengthening continuity of care. Launch structured community outreach initiatives to focus on prevention, early detection and chronic disease management, including diabetes, hypertension and cancer screening. Mobile health clinics and community campaigns, delivered in partnership with MOH, NGOs and local organizations, extend services to underserved areas.
- To embed community perspectives into service delivery, SMC is establishing Patient & Family Advisory Councils (PFAC) and community advisory groups. Annual CSR health education campaigns (minimum 20 per year) further promote public health awareness.
- Accessibility pathways for vulnerable groups, including priority scheduling, care coordination and navigation support, are being integrated across facilities. Progress is monitored through health equity indicators, including telemedicine utilization and outreach coverage.

4. Workforce Well-being and Retention

Our people are central to delivering high-quality care. Workforce well-being, staff safety, professional development and retention are essential to maintaining service continuity and clinical excellence. SMC recognizes that engaged, healthy and supported employees are fundamental to delivering safe and high-quality care.

Objective

Our objective is to improve employee satisfaction, mental health and retention across the organization.

Key Actions

- SMC continues to invest in initiatives that support employee well-being and foster a positive working environment. Hospital-wide wellness programs address physical health, mental well-being and stress management, supporting employees in maintaining balance and resilience in demanding clinical environments.
- Flexible scheduling and workload-balancing practices are being implemented to help reduce fatigue and improve work-life balance. In parallel, SMC is expanding access to mental health support services and peer support programs, reinforcing a culture of care and openness. Leadership development, mentorship and structured career pathways further support professional growth, succession planning and long-term workforce retention.



Medium-Priority Issues

Strategic Considerations - These issues are important to SMC's long-term sustainability and operational resilience.

1. Medical Waste Management and Disposal

Medical waste management was identified as a material environmental and operational issue due to its importance for infection control, patient safety and regulatory compliance. SMC continues to strengthen waste segregation, treatment and disposal practices.

Objective

Our objective is to reduce hazardous waste generation and improve waste disposal efficiency across all facilities.

Key Actions

- SMC continues to strengthen waste segregation practices through targeted staff training and compliance monitoring, ensuring that medical, hazardous and non-hazardous waste streams are managed appropriately from the point of generation. These measures support both patient safety and regulatory adherence.
- The Company is upgrading waste disposal practices through the adoption of more environmentally responsible technologies and partnerships with certified waste management providers. In addition, SMC is actively working to reduce waste generation by limiting single-use plastics where possible and exploring biodegradable alternatives, supporting safer and more sustainable healthcare operations.

2. Greenhouse Gas Emissions Reduction

While healthcare is energy intensive, SMC recognizes the importance of managing and reducing emissions through efficient facility design, energy optimization and modernization of systems.

Objective

Our objective is to transition towards a low-carbon hospital model.

Key Actions

- SMC is progressively integrating emissions management into facility planning and operations through hospital-wide carbon footprint assessments. These assessments provide a clearer understanding of emissions sources and inform long-term reduction strategies. Another key initiative involves low flow anesthesia protocol to enhance patient safety, to cut down carbon dioxide emissions, and to reduce costs.
- Energy efficiency initiatives include upgrades to HVAC systems, lighting and building management technologies to reduce energy consumption. Where feasible, SMC is increasing the use of renewable energy solutions and promoting lower-carbon transportation options for staff and patients. These actions collectively support a gradual transition towards more energy-efficient and environmentally responsible healthcare facilities.



3. Energy Efficiency and Water Conservation

Energy efficiency and water stewardship were identified as material environmental priorities due to their impact on operational costs, environmental footprint and long-term resilience. As healthcare facilities are resource-intensive, improving energy and water performance supports SMC's Environmental Stewardship commitments while contributing to national sustainability objectives.

Objective

Our objective is to reduce SMC's environmental footprint and operational costs by optimizing energy consumption and water efficiency across all facilities

Key Actions

- SMC conducts annual energy audits to identify energy efficient opportunities and guide targeted infrastructure upgrades, including LED lighting, energy-efficient HVAC systems and smart building energy management systems.
- Renewable energy initiatives, including solar adoption in new hospital developments, are being incorporated into long-term infrastructure planning.
- SMC targets water stewardship measures and includes smart irrigation systems and recycled water use for landscaping. Sustainability criteria are being embedded into future hospital design and expansion projects to advance Green Hospital Infrastructure standards.
- Performance is tracked against defined targets, including a 15% reduction in energy use by 2026, a 3% year-on-year improvement in energy performance and 100% recycled water use for irrigation.

Lower-Priority Issues

Emerging Areas - These topics are expected to grow in importance over time as regulatory expectations and stakeholder priorities evolve.

1. Sustainable Procurement

Sustainable procurement was identified as an emerging material issue, reflecting the importance of responsible sourcing and supply chain resilience in healthcare delivery. Embedding sustainability considerations into procurement decisions supports ethical practices and long-term operational stability.

Objective

Our objective is to ensure supply chain sustainability and ESG compliance.

Key Actions

- SMC is integrating ESG considerations into procurement and supplier management processes, ensuring that sustainability principles are reflected in sourcing decisions. This includes strengthening supplier evaluation criteria and encouraging alignment with environmental, social and governance standards.
- The Company continues to build partnerships with environmentally responsible suppliers and conducts periodic ESG reviews of key vendors. These actions support transparency, ethical conduct and resilience across the supply chain, while reinforcing SMC's broader sustainability objectives.

2. Diversity, Equity and Inclusion

Promoting fair treatment, equal opportunity, and inclusive practices is essential. These principles drive employee engagement, foster innovation, and build organizational resilience, all of which contribute to a stronger culture and better outcomes.

Objective

Our objective is to promote an inclusive and diverse workplace.

Key Actions

- SMC continues to strengthen its commitment to inclusive employment practices through dedicated initiatives that promote fairness, equal opportunity and respect across the organization. A structured Diversity, Equity, and Inclusion approach supports the development of inclusive policies and workplace practices
- SMC fosters training programs focused on unconscious bias and cultural competence to help build awareness and inclusive leadership capabilities. In parallel, SMC supports gender diversity and aims to strengthen representation across clinical, administrative and leadership roles, ensuring that talent development reflects the diversity of the communities it serves.

Our Alignment with UN's SDGs

As a leading healthcare provider in the Kingdom of Saudi Arabia, SMC recognizes the critical importance of contributing to global sustainable development. The United Nations Sustainable Development Goals (SDGs) provide a universal framework for building a healthier, fairer and more resilient world. Our alignment with the SDGs reinforces our commitment to responsible healthcare delivery and reflects the broader national ambition set out in Saudi Vision 2030, which prioritizes enhanced quality of life, sustainable economic diversification and world-class healthcare services.

By integrating the SDGs into our strategy, we strengthen our ability to address national needs, such as improving health outcomes, empowering talent, reducing environmental impact and maintaining high governance standards while also supporting Saudi Arabia's transition towards a more sustainable and knowledge-driven economy.

Our contributions to the SDGs are embedded across our operations and demonstrated through targeted initiatives, clinical excellence and sustained investment in innovation, people and infrastructure.

The following goals represent the areas where SMC has the strongest direct impact:



SDG 3: Good Health and Well-Being

Health is at the heart of our mission. We support SDG 3 by delivering high-quality, patient-centered care across a growing range of medical specialties. Our focus on clinical excellence, infection prevention, patient safety programs and innovative treatment pathways ensures we contribute meaningfully to better health outcomes. In addition, our community health campaigns and early-detection initiatives increase health awareness and accessibility, supporting national efforts to reduce the burden of chronic diseases.

Primary ESG Focus Areas:

Patient safety, clinical quality, infection prevention, community health



SDG 4: Quality Education

We are committed to developing the next generation of healthcare professionals. SMC continually invests in staff training, clinical upskilling and professional development to ensure our teams remain at the forefront of medical practice. Through our Medical Academic Affairs department, we foster continuous learning and supporting postgraduate training, we contribute to the availability of highly skilled talent within the Saudi healthcare system.

Primary ESG Focus Areas:

Training hours, professional development, academic partnerships



SDG 5: Gender Equality

SMC promotes a workplace where talent can thrive regardless of gender. Our policies support equal opportunity, fair hiring, inclusive leadership development and non-discrimination. We are committed to broadening women's representation across clinical and administrative roles, including pathways into leadership, aligning with national goals to strengthen female participation in the workforce.

Primary ESG Focus Areas:

Workforce diversity, inclusive policies, leadership development



SDG 8: Decent Work and Economic Growth

We support economic progress by creating quality employment opportunities, investing in our workforce and strengthening operational safety. SMC prioritizes fair employment practices, staff well-being and career advancement while contributing to national healthcare capacity. Our operations also support local supply chains and stimulate economic activity across the communities we serve.

Primary ESG Focus Areas:

Employment, Saudization, health & safety



SDG 9: Industry, Innovation and Infrastructure

Innovation is fundamental to how we deliver care. SMC continues to invest in advanced medical equipment, digital health platforms and a robust IT strategy that supports safe, efficient and scalable clinical services. Our mobile applications enhance patient access, appointment management, payment gateways and service continuity, while integrated clinical systems improve decision-making, efficiency and care outcomes.

Alongside technology investments, we are expanding and modernizing our healthcare facilities to support specialized services and future growth. Together, our physical infrastructure, digital platforms and IT capabilities contribute to the development of a resilient, innovation-driven healthcare ecosystem aligned with Vision 2030's focus on technology, productivity and sustainable infrastructure.

Primary ESG Focus Areas:

Digital health, IT strategy, medical equipment



SDG 12: Responsible Consumption and Production

We are committed to managing our environmental footprint responsibly. SMC implements waste sorting and recycling programs, responsible hazardous waste treatment and energy-efficient systems across our facilities. We also promote sustainable procurement and work to reduce overall resource consumption through modern technologies and facility upgrades.

Primary ESG Focus Areas:

Waste management, procurement, resource efficiency



SDG 13: Climate Action

Through energy optimization, utility efficiency initiatives and environmentally efficient building designs, we actively support efforts to reduce emissions and build climate resilience. Our approach ensures that environmental considerations are integrated into daily operations and long-term infrastructure planning.

Primary ESG Focus Areas:

Energy and water efficiency



SDG 16: Peace, Justice and Strong Institutions

Our governance framework promotes integrity, transparency and accountability. By maintaining strong oversight structures, robust compliance practices, well-defined ethical standards and a culture of responsible conduct, SMC contributes to the foundations of a fair and trustworthy healthcare system.

Primary ESG Focus Areas:

Governance, ethics, compliance



SDG 17: Partnerships for the Goals

Collaboration strengthens our impact. We work closely with regulators, academic institutions, medical associations, suppliers and community organizations to drive progress in healthcare quality, access and sustainability. These partnerships enable knowledge sharing, innovation and the advancement of long-term national health priorities.

Our regulatory engagement includes ongoing coordination with bodies such as the Ministry of Health, the Saudi Health Council, the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI), the Saudi Food and Drug Authority (SFDA) and the Saudi Commission for Health Specialties. Through these relationships, we support compliance, quality assurance, workforce development and the adoption of national healthcare standards.

Primary ESG Focus Areas:

Regulators, academic institutions, suppliers, communities

ESG Projects & Initiatives

SMC is actively implementing a range of ESG initiatives across environmental, social and governance areas. Collectively, these initiatives drive regulatory compliance, enhance operational efficiency, improve patient outcomes, and support long-term value creation, while directly contributing to the ambitions of Saudi Arabia's Vision 2030 and the United Nations' SDGs.

Environmental Initiatives:

SMC's environmental initiatives focus on reducing the environmental footprint of healthcare operations while improving resource efficiency across its facilities. Given the energy- and water-intensive nature of hospital operations, the Company prioritizes initiatives that deliver measurable reductions in consumption, waste generation and emissions, while supporting safe and compliant clinical environments.

Key initiatives include energy optimization and efficiency upgrades across hospital facilities, supported by the modernization of cooling, lighting and utility systems. SMC has also strengthened waste

segregation and recycling processes, with particular emphasis on reducing and responsibly managing medical and hazardous waste. Water conservation programs are being implemented across sites, including the increased use of recycled water for irrigation where feasible. In parallel, sustainability considerations are being incorporated into the planning and development of new hospital infrastructure to support greener, more efficient facilities over the long term.

Environmental performance is monitored through defined KPIs, including energy consumption, water usage, waste volumes and recycling rates.

Initiative	KPI	Target (2026)	Progress FY 2025	
			SMC 1	SMC 2
Energy Efficiency & Solar Transition	Reduction in hospital energy use (%)	-15%	-3%	-6%
	GHG emissions reduction (tons CO ₂ e)	-10%	-1.5%	-3%
Waste Reduction Program	% of Regular waste recycled	20%	13.25%	21.23%
Water Conservation & Usage Reduction	Recycled Water Used in irrigation (%)	100%	N/A	



Social Initiatives:

SMC's social initiatives are centered on patient safety, workforce well-being and community impact. As a healthcare provider, we recognize that social responsibility begins with the quality and safety of care delivered, extending to the health and engagement of employees, and reaching into the communities it serves.

Patient safety remains a core priority, supported by hospital-wide safety initiatives that align with national healthcare standards, infection prevention protocols and continuous quality improvement programs. Occupational health and safety programs are in place to protect employees, with training initiatives designed to achieve full workforce coverage. SMC also invests in workforce well-being,

diversity, equity and inclusion initiatives to support employee engagement, retention and professional development.

In parallel, we continue to expand telemedicine and digital health services to improve access to care, particularly for patients requiring remote consultations or follow-up services. Community health outreach programs and education campaigns further extend SMC's role beyond hospital walls, supporting preventative care and health awareness.

Social performance is tracked through KPIs covering patient safety indicators, staff training completion rates, workforce metrics and community engagement activities.

Initiative	KPI	Target (2026)	Progress FY 2025	
			SMC 1	SMC 2
Patient Safety & Quality of Care	Compliance with CBAHI safety indicators	100%	94.23%	95.52%
	Compliance with SPSC Standards	90%	69%	71.87%
DEI & Workforce Well-being Expansion	Staff satisfaction survey score (%)	85%	79.77%	79.77%
	% of women in leadership roles	40%	35%	40%
Telemedicine & Community Health Expansion	Number of Telemedicine Visits	500	765	
Corporate Social Responsibility Program	Number of CSR Campaigns (e.g: Health Education/Blood Donation)	20	22	

Governance Initiatives:

Strong governance underpins SMC’s ability to deliver sustainable, ethical and compliant health-care services. Governance initiatives are designed to strengthen oversight, manage risk and reinforce a culture of accountability and integrity across the organization.

Key initiatives include annual ESG risk assessments to identify, monitor and mitigate environmental, social and governance risks. SMC continues to strengthen its governance framework through updated policies covering compliance, ethical conduct, conflict of interest and expense manage-

ment. Enhanced cybersecurity and data protection measures are being implemented to safeguard patient information and digital systems as reliance on health technology increases.

We also continue to develop our ESG reporting and disclosure practices, aligning with recognized international frameworks to support transparency and comparability over time. Governance effectiveness is monitored through KPIs related to compliance, risk management, policy adherence and cybersecurity controls.

Initiative	KPI	Target (2026)	Progress FY 2025	
			SMC 1	SMC 2
Cybersecurity & Data Protection Compliance	Number of data breaches	0	0	0
ESG Reporting	Publish an annual ESG report tracking progress against KPIs	1	0	



CSR Activities & Campaigns

At SMC, our commitment to caring for people extends well beyond the walls of our hospitals. Corporate Social Responsibility (CSR) forms an essential part of how we contribute to the well-being of the communities we serve. Our CSR strategy focuses on advancing public health, supporting vulnerable groups, promoting medical education and strengthening community resilience, fully aligning with the national priorities of Saudi Vision 2030.

We recognize that healthcare providers play a vital societal role, not only by delivering high-quality clinical care but also by promoting healthier lifestyles, improving access to health information and creating long-term social value. Guided by our Social Responsibility pillar, we design programs that respond to real community needs and help reduce future health burdens in the Kingdom.

Our CSR initiatives are built around three themes:

1. Community Health & Prevention

Promoting health awareness and preventive care is central to SMC's community engagement approach. We actively support public education initiatives that encourage early diagnosis, healthy lifestyles and informed health choices, recognizing that prevention plays a critical role in reducing long-term healthcare burdens.

Throughout the year, SMC delivered and participated in a wide range of health awareness campaigns, including World Patient Safety Day, during which SMC employees engaged with patients and provided education and awareness materials. This is in alignment with national and international health

observances. These included initiatives focused on diabetes, heart health, glaucoma, Parkinson's disease, breast cancer and women's health, as well as participation in World Health Day and World Nursing Day activities. We also hosted free screening and awareness events in collaboration with government entities, educational institutions and community organizations.

By engaging directly with the public through campaigns, workshops and outreach events, we help individuals take proactive steps towards better health while supporting broader efforts to strengthen preventive healthcare across the Kingdom.

2. Social Impact & Community Support

SMC contributes to community resilience through programs that address social needs, encourage volunteerism and support national solidarity initiatives. A key focus of this work is our ongoing commitment to blood donation campaigns, which play an essential role in strengthening national blood reserves and supporting emergency and specialized medical care.

During the year, SMC organized and supported multiple blood donation drives in partnership with government bodies, universities, private sector organizations and charitable institutions. These initiatives included participation in national

campaigns, collaboration with corporate partners and outreach activities hosted at SMC facilities and external locations.

In addition to blood donation efforts, our teams actively participate in community outreach programs targeting underserved groups and local communities. Employee volunteering initiatives further reinforce a culture of social responsibility, enabling our workforce to contribute time and expertise to causes that align with our values. Through these actions, SMC supports a more inclusive, compassionate and connected society.

3. Education, Training, & Capacity Building

We believe that sustainable healthcare depends on both skilled professionals and informed communities. As part of our CSR commitments, SMC invests in educational initiatives that promote health literacy, inspire future healthcare professionals and support knowledge sharing.

Our activities include hosting school and university students for educational visits, delivering health education talks, and participating in national forums

and exhibitions focused on healthcare innovation and awareness. We also collaborate with academic and medical institutions to support training, professional development and capacity-building initiatives.

By engaging with students, educators and the wider community, SMC helps foster long-term healthcare capability while promoting greater understanding of key health topics and career opportunities within the sector.

